

How to Submit Spam to SSBG

All users of SSBG Email System are able to submit SPAM Email which was not detected (False Negatives) or email which was incorrectly classified as SPAM (False Positives). In either case, the submission must be attached to an email as an RFC-822 MIME encoded attachment. This ensures the submission can be processed quickly and efficiently. The steps to follow for sending RFC-822 MIME encoded attachments are different for each mail program.

Email Client

- Microsoft Outlook
- Outlook Express

Outlook:

- Open Microsoft Outlook
 1. Navigate to your inbox.
 2. Hold down the control key (Ctrl) and highlight all spam emails (or at least two messages if only one is needed to forward).
 3. Right Click on the highlighted messages, choose "Forward"
 4. If you have only one example, delete the additional message.

Outlook Express:

- Open Outlook Express
- Right-click the message that you want to submit, choose "Forward As Attachment".