


You cannot view certificate information in Windows Internet Explorer 7 or in Certificate Manager after you successfully import a certificate on a Windows Vista-based computer

RESOLUTION


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Update for Windows Vista for x64-based Systems


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How to resolve this problem by modifying the registry

Important This section, method, or task contains steps that tell you how to modify the registry. However, serious problems might occur if you modify the registry incorrectly. Therefore, make sure that you follow these steps carefully. For added protection, back up the registry before you modify it. Then, you can restore the registry if a problem occurs. For more information about how to back up and restore the registry, click the following article number to view the article in the Microsoft Knowledge Base:

[322756](http://support.microsoft.com/kb/322756/) <http://support.microsoft.com/kb/322756/> How to back up and restore the registry in Windows

To resolve this problem, assign Read permissions for the ProtectedRoots registry key to the user who is currently logged on to the computer. To do this, follow these steps:

1. Click **Start** , type **regedit** in the **Start Search** box, and then click **regedit.exe** in the **Programs** list.

 If you are prompted for an administrator password or for confirmation, type your password, or click **Continue**.

2. Locate and then right-click the following registry subkey:
HKEY_CURRENT_USER\Software\Microsoft\SystemCertificates\Root\ProtectedRoots
3. Click **Permissions**.
4. Use one of the following methods:
 - If the user who is currently logged on to the computer is listed in the **Group or user names** box, click the user's name, click to select the **Read** check box in the **Allow** column, and then click **OK**.
 - If the user who is currently logged on to the computer is not listed in the **Group or user names** box, follow these steps:
 - a. Click **Add**.
 - b. Type the name of the user who is currently logged on to the computer, and then click **OK**.
 - c. In the **Group or user names** box, select the user name, click to select the **Read** check box in the **Allow** column, and then click **OK**.
5. Exit Registry Editor.